

24TTL DIGITAL MARKETING SOLUTIONS DMCC

TERMS OF SERVICE

March 11, 2025

Background

These Terms of Service (the “Terms”) govern your access to and use of our Site and the products and services we make available through it. Please read these Terms carefully and ensure that you understand them before using our Site. Your acceptance of these Terms is deemed to occur upon your first use of our Site. If you do not accept and agree with these Terms, you must stop using our Site immediately.

Who we are

We (“24TTL DIGITAL MARKETING SOLUTIONS DMCC”, “we”, “our” and “us”) are: 24TTL DIGITAL MARKETING SOLUTIONS DMCC, registration number DMCC146310, registered address: Uptown Tower, DMCC AI Centre, JLT, Dubai, UAE.

1. Definitions and Interpretation

In these Terms, the following terms shall have the following meanings:

“Content” means any text, images, data, materials, and other content made available on or through our Site.

“Site” means the website available at <https://www.24.online>, together with all products, services, and features made available through it.

“User”, “you” and “your” means any person who accesses or uses our Site.

2. What Do These Terms Cover?

These Terms apply only to your use of <https://www.24.online> (hereinafter – Site). Our Site may contain links to other websites. Please note that we have no control over the content or operation of other websites and we advise you to review the terms of any such websites before using them. Your use of personal data is governed by our Privacy Policy, which should be read together with these Terms.

3. Eligibility and Accounts

To register for an account and use certain features of our Site, you must be at least 18 years old. When you register, you agree to provide accurate, current, and complete information and to keep it up to date. You are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your account. You must notify us promptly of any unauthorised use of your account.

4. What Are Your Responsibilities?

When using our Site, you agree that you will:

- a) Use our Site only for lawful purposes and in accordance with these Terms;
- b) Not use our Site in any way that is fraudulent, misleading, or harmful, or that infringes the rights of any other person;

- c) Not attempt to gain unauthorised access to our Site, its servers, or any connected systems;
- d) Not introduce viruses, malware, or other malicious or technologically harmful material to our Site;
- e) Not copy, reproduce, distribute, or create derivative works from our Content without our prior written permission;
- f) Not use our Site in a manner that disrupts, damages, or impairs its operation or the use of it by others.

5. Our Products and Services

We provide access to our products and services through the Site, which may include AI-powered tools and related features. We may add, modify, suspend, or remove products, services, or features at any time. We do not guarantee that our Site, products, or services will always be available, uninterrupted, or error-free.

6. Intellectual Property Rights

All intellectual property rights in our Site and its Content, including but not limited to software, text, graphics, logos, and design, belong to us or our licensors. Subject to your compliance with these Terms, we grant you a limited, non-exclusive, non-transferable, revocable licence to access and use our Site for your own internal purposes. No other rights are granted to you in respect of our Site or Content.

7. Plans, Credits and Payment

Access to our Site is offered on a free plan and on paid subscription plans. Current plans and prices are published on our Site at <https://www.24.online/billing> and may change from time to time.

Paid plans are billed monthly or annually in advance. Annual billing is offered at a discount. Subscriptions renew automatically for successive periods until cancelled. You may cancel at any time, and cancellation takes effect at the end of the current billing period.

Use of our products and services consumes credits. Each plan includes a credit allowance, and unused credits do not roll over beyond the terms stated on our Site. Certain features and limits, including the number of concurrent tasks, output speed, and export options, depend on your plan.

You agree to pay all fees for the plan you select. Unless stated otherwise or required by law, fees and purchased credits are non-refundable. We may change our plans, prices, or credit allowances; changes will not affect the period you have already paid for.

8. Privacy and Personal Data

We are committed to protecting your privacy. Our collection and use of your personal data is described in our Privacy Policy, which forms part of these Terms. By using our Site, you acknowledge that you have read and understood our Privacy Policy.

9. Third Party Services

Our Site may rely on or link to third party services. We have no control over, and accept no responsibility for, the content, operation, or availability of third party services. Your use of any third party service may be subject to that third party's own terms and conditions.

10. Disclaimers

Our Site and its Content are provided “as is” and “as available”. To the maximum extent permitted by law, we make no warranties, representations, or guarantees of any kind, whether express or implied, regarding our Site, products, or services, including as to accuracy, reliability, fitness for a particular purpose, or non-infringement.

11. Limitation of Liability

To the maximum extent permitted by law, we shall not be liable to you for any indirect, incidental, special, consequential, or punitive losses, or for any loss of profits, revenue, data, or goodwill arising out of or in connection with your use of our Site. Nothing in these Terms excludes or limits our liability where it would be unlawful to do so.

12. Indemnity

You agree to indemnify and hold us harmless from and against any claims, damages, losses, liabilities, and expenses (including reasonable legal fees) arising out of or in connection with your breach of these Terms or your misuse of our Site.

13. Suspension and Termination

We may suspend or terminate your access to our Site or your account at any time, with or without notice, if you breach these Terms or if we reasonably consider it necessary to protect our Site, our users, or our legitimate interests. You may stop using our Site at any time.

14. Changes to Our Site and Services

We may change, update, or discontinue any part of our Site, products, or services at any time. We will not be liable to you or any third party for any such change, suspension, or discontinuation.

15. Changes to These Terms

We may update these Terms from time to time. Changes will be posted on our Site. Your continued use of our Site after any changes take effect constitutes your acceptance of the updated Terms.

16. Children

Our Site is not intended for use by children under 18. We do not knowingly allow persons under 18 to register for an account or use our Site without parental consent.

17. Governing Law

These Terms and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the laws applicable in the Dubai Multi Commodities Centre (DMCC) and the United Arab Emirates, and you agree to submit to the jurisdiction of the competent courts and authorities thereof.

18. How Do You Contact Us?

To contact us regarding these Terms, email hello@24.online

19. Enquiries

For enquiries about these Terms, email hello@24.online